



## *Press Release*

---

June 7, 2021

For additional information, contact  
Michael Lazzaro, 716-878-2850  
[michael.lazzaro@abc-amega.com](mailto:michael.lazzaro@abc-amega.com)

### **ABC-Amega Announces Promotion of Melinda Cristler**

**Buffalo, NY** – ABC-Amega, a global commercial receivables management firm headquartered in Buffalo, NY, is pleased to announce the promotion of Melinda Cristler to Director of Human Resources.

Melinda is responsible for leading and directing the Human Resources function at ABC-Amega and executing the company's human resource and talent acquisition strategies.

"As a valued member of the Leadership Team, Melinda plays an integral role in upholding and fostering our corporate values. She was instrumental in transitioning ABC-Amega's staff to the work from home model when the pandemic hit. She also played a fundamental role in developing our New York State Business Reopening Safety Plan and implementing a new Human Resource Information System (HRIS). I extend my sincerest congratulations to her on this well-deserved promotion," said Robert States, Executive Vice President and Chief Financial Officer.

Melinda joined ABC-Amega as a Human Resource Generalist in 2014 and earned a Bachelor's and Master's Degree in Business Administration from University at Buffalo; she is a 2019 graduate of Leadership Buffalo's Rising Leaders program. And, Melinda achieved the designation of Senior Certified Professional from the Society for Human Resources Management in July 2020.

#### **About ABC-Amega**

Founded in 1929 as The American Bureau of Collections, ABC-Amega is an award-winning commercial collections agency specializing in global debt collection and accounts receivable management solutions.

ABC-Amega partners with clients to improve and manage credit, cash flow and customer retention with services in third-party commercial debt collection, first-party accounts receivable outsourcing, industry credit group management, and credit and A/R management training and education. The firm is also a certified member of the CCA of A, dual-certified by the CLLA/IAACC and is a platinum partner of the Credit Research Foundation (CRF).

For additional information, please contact [info@abc-amega.com](mailto:info@abc-amega.com) or visit [www.abc-amega.com](http://www.abc-amega.com).