



Press Release

April 3, 2017

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ABC-Amega Expands First Party Outsourcing Department

Buffalo, NY – ABC-Amega, a global commercial receivables management firm headquartered in Buffalo, NY, is pleased to announce the expansion of their First Party Outsourcing Department with a newly named Divisional Vice President of Outsourcing, and the hiring of a First Party Manager.

Michele Gerst has been promoted to Divisional Vice President of Outsourcing. In this role, Gerst will continue to focus on management of the organization’s largest first party outsourcing clients. Michele joined ABC-Amega in 2016 as Director of Outsourcing.

“Michele has done exceptional work for our clients,” said Paul Catalano, ABC-Amega’s President & COO. “She has been an asset to our Outsourcing division,” he added.

Virginia Sheflin has been hired for the position of First Party Manager. Virginia will work directly with the Divisional Vice President of Outsourcing to support ABC-Amega’s largest first party outsourcing clients. Virginia holds a bachelor’s degree from SUNY Brockport, and has previously held positions with Fiserv, and First Niagara Bank.

Founded in 1929 as The American Bureau of Collections, ABC-Amega is an award-winning commercial collections agency specializing in global debt collection and accounts receivable management solutions.

ABC-Amega partners with clients to improve and manage credit, cash flow and customer retention with services in 3rd party commercial debt collection, 1st party accounts receivable outsourcing, industry credit group management, and credit and A/R management training and education. The firm is dual-certified by the CLLA/IACC, certified by the CCA of A, and is a platinum partner of the Credit Research Foundation (CRF).

For additional information, please contact info@abc-amega.com or visit www.abc-amega.com.