



Press Release

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ABC-Amega Announces Promotion of Michele Gerst

Buffalo, NY – ABC-Amega, a global commercial receivables management firm headquartered in Buffalo, NY, is pleased to announce the promotion of Michele Gerst to Vice President of Global Operations.

As Vice President of Global Operations, Michele will oversee all of operations, encompassing the organization's 3rd Party and 1st Party Outsourcing clients, as well as ABC-Amega's support and quality assurance teams. Michele joined ABC-Amega in 2016 as Director of Outsourcing.

Michele's previous experience includes time as the Director of Operations at Fiserv Lending Solutions and Vice President of Direct Banking at HSBC Bank. Gerst earned a Bachelor's degree in Business Administration from Medaille College.

Michele has a long record in operations management both at ABC-Amega and other important Western New York customer management companies," said Paul Catalano, President, ABC-Amega. "Her leadership in our first party, quality, and support organizations has resulted in numerous innovations to our processes, and accolades from clients and prospects alike," he added.

About ABC-Amega

Founded in 1929 as The American Bureau of Collections, ABC-Amega is an award-winning commercial collections agency specializing in global debt collection and accounts receivable management solutions.

ABC-Amega partners with clients to improve and manage credit, cash flow and customer retention with services in third-party commercial debt collection, first-party accounts receivable outsourcing, industry credit group management, and credit and A/R management training and education. The firm is also a certified member of the CCA of A, dual-certified by the CLLA/IACC and is a platinum partner of the Credit Research Foundation (CRF).

For additional information, please contact info@abc-amega.com or visit www.abc-amega.com.