



## Press Release

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For additional information, contact  
Michael Lazzaro, 716-878-2850  
[michael.lazzaro@abc-amega.com](mailto:michael.lazzaro@abc-amega.com)

### **ABC-Amega Announces Four Staff Promotions**

*Buffalo, NY* – ABC-Amega, a global commercial receivables management firm headquartered in Buffalo, NY, is pleased to announce the promotions of Riki-Lee Ritz to Vice President & Managing Director of International, Jason Szwed to Vice President of Client Relations, Virginia Sheflin to Assistant Vice President of Outsourcing and Jamillah Miller to Quality and Training Supervisor.

As Vice President & Managing Director of International, Riki-Lee Ritz will be responsible for all operational, sales and service requirements for ABC-Amega's international clients. Riki-Lee began her career at ABC-Amega in 2005 in the company's International Operations department, and later transitioned to her most recent role, Director of Sales and Service. Riki holds a BA in French from the University of Buffalo, and she also holds a D.E.U.G. from the Université de La Rochelle in France.

In his role of Vice President of Client Relations, Jason Szwed will be responsible for overseeing the company's client services team, which ensures that ABC-Amega's clients' needs are always met. Jason joined ABC-Amega's Business Development team in 2007. He has earned a number of promotions and departmental experience over the years including leadership roles in Marketing and in Operations for the company's First-Party outsourcing division. Most recently, Jason served as Vice President of Global Outsourcing. Prior to coming to ABC-Amega, Jason held positions at Exigence LLC, RSA Mortgage Solutions, Inc., and Fiserv. He holds a BS in Business Administration and an MBA with concentration in Strategic Management, both from Medaille College.

As Vice President of Outsourcing, Virginia will continue to focus on management of the organization's largest First-Party outsourcing clients. Sheflin joined ABC-Amega in 2017 as First-Party Manager. She holds a bachelor's degree from SUNY Brockport, and has previously held positions with Fiserv and First Niagara Bank.

As Quality and Training Supervisor, Jamillah Miller will continue to help ABC-Amega enhance its operational quality levels as well as contribute to improving the company's training processes. Jamillah joined ABC in 2015 in the company's First-Party outsourcing division before transitioning to the Quality Assurance team. Miller earned a bachelor's degree in Business Administration from the University at Buffalo.

Founded in 1929 as The American Bureau of Collections, ABC-Amega is an award-winning commercial collections agency specializing in global debt collection and accounts receivable management solutions.



## *Press Release*

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ABC-Amega partners with clients to improve and manage credit, cash flow and customer retention with services in Third-Party commercial debt collection, First-Party accounts receivable outsourcing, industry credit group management, and credit and A/R management training and education. The firm is dual-certified by the CLLA/IACC, certified by the CCA of A, and is a platinum partner of the Credit Research Foundation (CRF).

For additional information, please contact [info@abc-amega.com](mailto:info@abc-amega.com) or visit [www.abc-amega.com](http://www.abc-amega.com).